

June 11, 2010

Jeff Quedenfeld
SOFA Representative
APG/SOFA
1320 Matthews-Mint Hill Road
Matthews, NC 28105

Dear Jeff:

I wanted to thank you and Bill for the training you provided for the staff and volunteers at the May Lunch 'n' Learn. As someone who frequently schedules training, I am often approached by folks who would like to use the guise of training for an actual sales call – and I was leery that the information SOFA offered would be the same. But knowing you and the Romeos, I felt I could give it a chance with confidence and I'm so glad I did. There was so much solid, unbiased information in what was presented – and no sales pitch even remotely implied.

I look forward to finding another slot in the training schedule to include a different presentation from the incredible menu offered. It really is a relief to find a source of information for training purposes that can be used with confidence in both the information and the presenter(s).

Please feel free to use me as a reference, should others have similar concerns to be addressed. Looking forward to future endeavors –

Sincerely,



Pamela J. Collins
Community Relations and Volunteer Services Coordinator